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| **Dear Valued Guest**  Thank you for choosing our resort as a destination of your vacation please allow us to share with you our **All-Inclusive** Concepts especially created for your convenience  **What is included?**  **Breakfast**  **Start your day with our lavish Breakfast Buffet at the Main Restaurant**  **Buffet Breakfast**  **From 07:00 AM Till 10:00 AM**  **Snacks**  **Snacks will be served at The Main Restaurant**  **From 10:00 Till 11:00 AM**  **Lunch**  **Served at The Main Restaurant**  **from 12:30 till 14:30**  **Snacks**  **Hot snacks will be served at The Main Restaurant**  **From 15:00 Till 16:30**  **Dinner**  **Served at The Main Restaurant from**  **18:30 till 21:30** | **Kids Menu**  ***The kids buffet corner at The Main Restaurant during breakfast, lunch and dinner***  ***Vegetariansand Food allergies***  ***For those who are vegetarian and those who have food allergies to any food items please contact the guest relation at the reception area***  All beverages are served in glasses,  one glass per time  **Bar timings**  **Red Bar---------- from 09:00 A.M till 00:.00**  **Pool Bar----- from 10:00 A.M till 17:00**  **Beach Bar --------from 10:00 A.M till 17:00**  **Aqua Park Bar-from 10:00 A.M till 17:00**  ***Mineral water, soft drinks, juices, tea, coffee, local spirits, local beer and Local alcoholic cocktails***  **Items are not included**  ***Turkish Coffee, Ice Cream, fresh Juices, Shisha, Imported spirits, Any drinks by bottles, Mini bar, Room Service, Telephone calls, House doctor, Diving center, water sports, Video games, Spa, Sauna, Jacuzzi, Massage, Hairdresser and Beauty salon***  **Telephone Directory**  **Operator -----------------------------0**  **Guest relation -------------------- 6618**  **Housekeeping ---------------------706**  **Room Service --------------------- 55**  **Aqua Park**  **Slides are operating daily**  **From 10:30 AM till 12:30**  **and From 14:30 PM till 16:30**  ***Please follow the Aqua Park rules &***  ***make this adventure safe for you and your children*** | **Wake up call**  **Dial ( 0 ) for the Operator**  **Reception**  **Check-in time ---------- 14:00.PM**  **Check-out time -------- 12:.00. PM**  **Late checkout charge**  **Till 16:00 including lunch25$**  **Till 18:00 including lunch and dinner40$**  **Till 20:00 including lunch and dinner60$**  **Till 23:00 including lunch and dinner75$**  **Safe Deposit Box**  **Available in all rooms free of charge.**  **The Management is not responsible**  **for the loss of any valuables**  **which have not beenlocked**  **in the safe box.**  **Key system**  **The key card is a power saver; it should be inserted inthe slot next to your front door to connect the power. We reserve the right to charge for a lost card10.00Europer room key card**  **Beach Towels**  **In case of losing a towel card you will be charged 300LE per card. Please take your towels from the Towel Center and get your towel card back before leaving.**  **Your Bracelet**  **Wrist bands should be worn at all times to enable us toserve you according to your meal plan. Return your bracelet back to the reception on your departure day by maximum 12.00.**  **10.00 Euro charge for a lost bracelet. Torn bracelets can be changed for free**  .  **BANK**  **The cash machine is located**  **in the lobby area** |

***Thank you for choosing ‘XperienceKiroseiz Resorts***