

## APPENDIX 1 – ALL INCLUSIVE ENTITLEMENTS

ROYAL ISLAND RESORT | 01/11/2022– 31/10/2023

| 1 FOOD & BEVERAGES                                | RESTAURANTS & BARS |          |              |
|---|--------------------|----------|--------------|
|   | Main Restaurant    | Main Bar | Pool Terrace |
| 1.1 ITEMS   |                    |          |              |
| House brand Water (Non-carbonated)                | •                  | •        | •            |
| Tea and Coffee (hot/ice)                          | •                  | •        | •            |
| Espresso, Cappuccino, Latte, Macchiato            | •                  | •        | •            |
| Soft drinks and Fruit Juices (Canned or Bottled)  | •                  | •        | •            |
| Selected Milk Shakes & Smoothies                  | •                  | •        | •            |
| Selected Seasonal Fresh Juices                    | •                  | •        | •            |
| Selected Ice Creams                               | •                  | •        | •            |
| Selected Wines – Red white Rose                   | •                  | •        | •            |
| Beer (draught /can)                               | •                  | •        | •            |
| Spirit (Gin, Vodka, Rum & Whiskey)                | •                  | •        | •            |
| Selected Cocktails and Mocktails from the AI Menu | •                  | •        | •            |
| Breakfast, Lunch and Dinner                       | •                  |          |              |

1.2 **Minibar Items** (One filling per day): 2 Soft Drinks, 2 Juices, 2 Beers, 2 Wines (375ml), 2 Assorted Snacks items.

1.3 **Casual Snacks** served at selected outlets from 10:00 – 18:00 Hrs.

1.4 **Dine Around:** One Ala Carte meal per person per stay, for minimum 5 nights' stays. Prior Reservations required for dine-around. Special Events at Ala Carte restaurants are not included.

1.5 Beverages from Specialty Restaurants are not part of All-Inclusive plan. However, drinks will be served from a selected all-inclusive Menu of these outlets.

1.6 **15% Discount** on Ala Carte Restaurants.

1.7 **Service from:** Main Bar and Pool Terrace is available from 10.00 – 01.00 Hrs. Main Restaurant will serve only at mealtimes.

1.8 All drinks served by glass, one at a time.

## 2 DIVING, SPA, SPORTS & EXCURSIONS

2.1 10% Discount on selected Dive Rates.

2.2 15% Discount on selected Spa Treatments (not combinable with other promotions).

2.3 Sauna and Steam Bath (subject to availability and advance booking).

2.4 Snorkelling Gear throughout the stay.

2.5 Canoeing and Windsurfing (One Hour per day and subject to availability and advance booking).

2.6 One Sunset Fishing excursion per person per stay for guests staying minimum 6 nights.

2.7 Gymnasium, Aerobics, Snooker/Billiard, Darts, Table Tennis, Squash, Daylight Tennis, Badminton and Beach Volleyball.

2.8 All sports are available subject to availability and advance booking. Lessons and certifications are at extra charge.

### 3 LIMITATIONS

The "All inclusive" package does not include the following.

- 3.1 Food & Beverages not listed above such as other liquors, liqueurs, selections from the Wine List.
  - 3.2 Food and Beverages from Room Service and alcohol from the guest room Mini Bar except the items not listed above.
  - 3.3 Beverages served from 01.00 to 10.00 hrs, except for main restaurant during breakfast.
  - 3.4 Local and International Telephone calls.
  - 3.5 Compulsory Christmas & New Year Supplement.
  - 3.6 Jewellery Shop / Souvenir Shop / Laundry Service.
  - 3.7 Drinks consumed on excursions or any other outdoor activities are not included in this all-inclusive package, hence, charges will be made at the hotel prices.
  - 3.8 Diving & any other recreation or sports (land and water based) facilities not stated herein as all-inclusive.
  - 3.9 Airport/Resort/Airport Transfers
  - 3.10 Any other services, amenities and facilities not stated herein as all-inclusive is/are also not included in this all-inclusive package.
- 

### 4 HOW IT WORKS

- 4.1 All types of beverages are for the personal consumption, served one glass at a time, ordered while at the selected restaurants and bars.
- 4.2 Beverages (alcoholic and non-alcoholic) can be ordered one at a time and not in advance.
- 4.3 No refund for missed meals will be entertained nor can any benefits of the package be transferred to another guest.
- 4.4 All the guests staying in the same room should be on the same board basis.
- 4.5 Alcoholic drinks will not be served to persons less than 18 years of age.
- 4.6 The "all inclusive" package is available only for the guests' entire stay and the guests who cut short their stay will not be refunded.
- 4.7 The hotel cannot be held responsible for the facilities, services and amenities that cannot be used due to weather conditions or due to circumstances beyond our control.
- 4.8 Upon check-in at the resort a wrist bracelet should be worn at all times as an identification of entitlement for the AI services and which should be returned to the front desk cashiers at the time of final settlement.
- 4.9 In case of loss of the bracelet a surcharged of EUR 15.00 (US\$20.00) will be charged for a new one.
- 4.10 Resort procedure requires billing for all consumption of food & beverage as well as for all other services. All guests are required to sign in the bills that are presented against any service provided.
- 4.11 The benefits of the package can be enjoyed until check-out or check-out time of 1200hrs noon whichever is earlier. In case the transfer gets delayed or advanced due to transfer rescheduling, the clients cannot claim for a refund.