



# AURORA

## ORIENTAL RESORT

Sharm El Sheikh

Dear Guests,

We would like to take this opportunity to thank you for choosing Aurora Oriental Resort and to wish you an enjoyable stay.

For your comfort and convenience, below is the main information concerning the All-Inclusive concept in the resort.

### Food

Place of service	Time from – to	Location	Service style
Breakfast	07:00 – 10:00	Magnolia Restaurant	Buffet
Lunch	13:00 – 15:00	Magnolia Restaurant	Buffet
Dinner	19:00 – 21:30	Magnolia Restaurant	Buffet

### Snacks

Place of service	Time from – to	Time from – to	Time from – to
Beach bar	10:30 – 12:00	13:00 – 15:00	16:00-17:00
Pool Bar		13:00 – 15:00	16:00-17:00

### Beverages & Bars

Locally produced beverages: Beer, spirits, cocktails, soft drinks, mineral water, tea, coffee. All are served by glass (one drink is served per person at 1 time).

Wine is served at the main restaurant during lunch, dinner and at the indoor bars (Lemon Tist bar & Piano bar)

All-inclusive other drinks are served at:

Place of service	Time from – to	Location	Service style
Lemon Twist bar	10:00 – 00:00	Lobby	Counter
Piano bar	12:00 – 00:00	Lobby	Counter
Pool bar	10:00 – Sun Set	Pool	Counter
Waterfalls bar	10:00 – Sun Set	Pool	Counter
Relax bar	10:00 – Sun Set	Pool	Counter
Relax bar (Summer Season)	19:00 – 22:00	Pool	Counter
Boho bar	10:00 – Sun Set	Beach	Counter

### Ice Cream

Place of service	Time from – to
Main pool bar	16:00-17:00

As a part of All-inclusive you can enjoy: gym, stretching, aerobics, yoga, volleyball, table tennis, darts, football, water aerobics, water polo, dance lessons, bocca, different games & sport competitions, etc.

**Remark:** Please note, that some activities might not be available at the moment due to Covid-19 restrictions.

**The water slide** operates daily from 10:30 till 12:00 and from 15:00 till 16:30.

**Beach towels** can be taken from any of towel centers available by the pools and at the beach free of charge.

Kindly note, that **breakfast boxes** for the next day can be ordered not later than 20:00.

### Service NOT INCLUDED in the All-Inclusive Formula

Place of service	Location	From ---To
Pit Stop Bar	Lobby floor	12:00 till 00:00
La Terraza Restaurant	Lobby floor	19:00 till 22:00
Al Rozana Restaurant	Main Pool Area	19:00 till 22:00
Health Club	Ground Floor	09:00 till 20:00
Room Service	Room	24 Hours
Shisha Corner	Main Pool Area	12:00 till 00:00



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**Notes**

- Check out time is 12:00 noon. Please, hand the key back to reception by 12:00 noon to avoid automatic late check out charge. For late check out, please check the availability at reception, preferably one day in advance.
- All-Inclusive services end at 12:00 noon upon check out.
- Safe box is available in the room free of charge. The hotel has no liability for valuables left outside the safe box.
- Children must be supervised by adults all the time.
- Children under age of 12 are not permitted to charge bills to a room.
- No alcohol service for children under the age of 18.
- Services of: Health club: Quad station: Taxi- Counter and all Shops are rendered by 3<sup>rd</sup> parties and are not under hotel responsibility.
- All -inclusive formula items are subject to change or change or alteration: No food or beverages to be taken out of the restaurant.
- Dress code: At pool & beach proper swimwear is mandatory for adults & children: Topless sunbathing or swimming is prohibited.
- At main restaurant & lobby: Wet clothes, bare feet, swimming-suits (Including Burkini) not allowed; For dinner: Smart casual dress required.
- During Summer, Relax pool is operating from 07:00 till 22:00

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