

**HOTEL RIU BAMBU \*\*\*\*\***

PUNTA CANA

Playa Arena Gorda · Punta Cana · Dominican Republic  
 Tel: +1809 221 7575 · Fax: +1809 468 7373 · E-Mail: [hotel.bambu@riu.com](mailto:hotel.bambu@riu.com)  
 RIU Code: BAM · Rumbo Code: 705  
 GPS: Lat: 18.722363 · Long: -68.45716

**All Inclusive 24**  
by RIU

**Fun4All**  
by RIU

ALL INCLUSIVE 24H

**ROOMS**

1000

**SMOKING POLICY**
 Non-smoking environment  
 Only permitted in designated areas
**SEASON**

Open all year round

## Location

Right on the beach	Playa Arena Gorda	
Closest town	El Cortecito	10 km approx.
Closest city	Higüey	40 km approx.
Airport	Punta Cana International (PUJ)	25 km approx.

## Building details

NO.	BUILDING	FLOORS INCL.	GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building	1		-	-	
37	Annexed buildings	2		-	616	
5	Annexed buildings	3		-	384	

TOTAL: 1000 ROOMS

## Construction & Renovations

Built in: 1999

Riu hotel since: 1999

Last complete refurbishment: 2017

## Environmental best practices

GROUP	MEASURE
Communication	Environmental training for staff
Communication	Environmentally-friendly purchasing policy
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Sustainability certificates	Use of biodegradable cleaning agents

GROUP	MEASURE
Waste	Minimum use of single portion packs at buffets
Water	Eco-Friendly towel change policy
Water	Hot-cold mixer tap
Water	Trickle irrigation
Water	WC watersaving flush

## Awards & Certifications

AWARDS & CERTIFICATIONS	YEAR	COMMENTS
Loved by guests award/ hotels.com	2021	
HolidayCheck Recommended	2021	2018, 2016, 2014.
Preverisk COVID-19 Hygiene Response	2020	
Zoover Awards	2015	2014, 2013.
Travelife Gold Award		

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## Facilities

### Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✓	Restaurants	6 restaurants.
✓	Bars	5 bars.
✓	Pools	9 swimming pools.
✓	"Splash Water World" water park	At the RIU Resort.
✓	RIU Land kids' club	
✓	Riu4U Club for teenagers	
✓	Free WiFi throughout hotel	
✓	Gym	
✓	Wellness centre	At Riu Palace Bavaro.
✓	Discotheque	
✓	Open air stage	At the RIU Resort.
✓	Free hotel parking	Open-air. Limited places. Unguarded.
✓	Doctor (on request, additional charge)	

✓ Available      ✗ Not available

## Reception

**Reception opening hours:** 24 hours

**Reception staff speak:** English · French · German · Italian · Spanish · Russian

**Local languages:** Spanish

**Local currency:** Dominican Peso

## Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Laundry service	✓	✓	
Rent a car	✓	✓	
Taxi ordering	✓		

## Means of payment

**Currency exchange in hotel**

**Accepted credit cards:** Visa · MasterCard · Amex

## Additional Information

No pets allowed.

## Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Wellness centre	Renova Spa / Riu Resort		✓	
Beauty salon			✓	
Hairdresser			✓	
Massages			✓	
Steam bath	Riu Resort	✓		
Gym	Riu Bambu	✓		
Massage on the beach			✓	

Sports shoes are compulsory when using the gym.

Use of the gym and steam bath is restricted to guests over 18 years old.

## External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
ATM		400 m		
Chemist		100 m		
Doctor		400 m		
Bank		3 km		
Taxi rank		800 m		
Hospital		5 km		

## Food & Beverages

### Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.	TERRACE
Main restaurant	Colonial				✓	✓	✓
	Breakfast	07.00-10.00h	Buffet	Varied buffet and live cooking stations.			
	Lunch	12.00-15.00h	Buffet	Buffet with live cooking stations and assorted desserts.			
	Dinner	18.30-22.00h	Buffet	Buffet with live cooking stations and assorted desserts. Vegetarian options available. Special evenings: three times a week.			
Italian restaurant	San Angelo				✓	✓	
	Optional dinner	19.00h	Buffet				
Asian restaurant	Hibachi				✓	✓	
	Optional dinner	18.30 h	Buffet				
Steakhouse	Palm Beach				✓		
	Optional dinner	18.30 h	à la carte				
Spanish restaurant	Olé				✓	✓	
	Optional dinner	18.30 h	à la carte	Starters and desserts buffet.			
Poolside restaurant/Theme restaurant	Mama Juana				✓		✓
	Continental breakfast	10.00-12.00h	Buffet				
	Lunch	12.00-15.00h	Buffet	Buffet with live cooking stations and assorted desserts.			
	Snacks	15.00-17.30h	Buffet				
	Optional dinner	19.00h	Buffet	Mexican restaurant.			

### Additional information

RESERVATION REQUIRED	EXTRA CHARGE	COMMENTS
		Opening and meal times are subject to change.

### Bars

TYPE	NAME	OPENING	COMMENTS	AIR COND.	TERRACE
Lounge bar	Azúcar	18.00-24.00h	Stage.	✓	
Bar	La Plaza	10.00-24.00h			✓
Sports bar		0.00-24.00h		✓	
Poolside bar with swim-up bar	Surfin**	10.00-18.00h	**Access to the swim-up bar is restricted to guests over 18 years old.		✓
Poolside bar with swim-up bar	Blue**	10.00-22.00h	**Access to the swim-up bar is restricted to guests over 18 years old.		✓

### Dress code for dinner

Appropriate attire required for dinner.

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**All Inclusive**

ALL INCLUSIVE FACILITIES
All meals, snacks, domestic and international alcoholic and non-alcoholic beverages in all hotel bars and restaurants.
Snacks and drinks 24 hours a day.
Regularly refilled minibar and liquor dispenser in the guest rooms.
In-room safe.
WiFi throughout the hotel.
Free sports, activities and entertainment programme as described.
Free wellness facilities as described.
"Splash Water World" water park at the RIU Resort.
Free entry to the discotheque (excluding special evenings); drinks not included.
All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.

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**Outdoor areas**
**Swimming pools**

AVAILABLE	POOL TYPE	SIZE (SQ M)	HEATED IN WINTER	SWIM-UP BAR (+18 YEARS)	COMMENTS
✓	Outdoor pool	687			
✓	Outdoor pool	434			
✓	Outdoor pool	420		✓	
✓	Outdoor pool	227		✓	
✓	Outdoor pool	205			Available until Oct 31st, 2023.
✓	Children's pool	98			
✓	Children's pool	12			
✓	Water park	-			At the RIU Resort. "Splash Water World" with water slides. Open 6 times a week. Guests must be of a height of at least 1.20m/3.9ft to be admitted. For safety reasons, the minimum recommended age is 12.
✓	Children's pool with slides	-			At the RIU Resort. Open 6 times a week.

**Remarks**

*\*\*Access to the swim-up bar is restricted to guests over 18 years old.*

"Splash Water World" with 6 water slides: Open body slide, Body Bowl, Aquatubo, Kamikaze, Aquaracer, Stuka. Guests must be of a height of at least 1.20m/3.9ft to be admitted. For safety reasons, the minimum recommended age is 12.

**Pool area**

AVAILABLE	POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
✓	Sun terrace		
✓	Sun loungers		
✓	Parasols		
✓	Pool towels		
✓	Sunken sun loungers		

**Beach**

**Name:** Arena Gorda  
**Length of beach:** 26 km



Reserved area for hotel guests

Beach facilities

AVAILABLE	BEACH FACILITIES	PROVIDED BY HOTEL	LOCAL PROVIDER	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
✓	Sun loungers	✓			✓	

Remarks

The natural and fine-sandy public beach is surrounded by lush vegetation.

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**Activities & Entertainment**
**Sports**

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	LOCAL PROVIDER	DISTANCE APPROX.	COMMENTS
✓	Gym	✓		✓			
✓	Group fitness activities in the RIU Fit area	✓		✓			Daily.
✓	Beach volleyball court	✓		✓			
✓	Paddle tennis	✓		✓			
✓	Tennis	✓		✓			Floodlit tennis court.
✓	Tennis	✓				500 m	3 hard surface tennis courts at the RIU Resort.
✓	Windsurfing	✓		✓			
✓	Kayaking	✓		✓			
✓	Snorkel gear	✓		✓			
✓	Bodyboarding	✓		✓			
✓	Small catamaran (2 people max.)	✓		✓			Licence or previous knowledge required.
✓	1 scuba tryout in the pool	✓		✓			
✓	Scuba Diving School (PADI)		✓		✓	200 m	
✓	Golf		✓		✓	2 km	

Sports shoes are compulsory when using the gym.

Use of the gym is restricted to guests over 18 years old.

The RIU Group has no direct or indirect relationship with external services/local providers (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

**Entertainment**

AVAILABLE	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	Daytime entertainment programme for adults	7	✓		
✓	RIU Party	X	✓		At the RIU Resort. Daytime & evening parties. Adults only.
✓	Live music, shows & RIU entertainment	7	✓		
✓	"Pacha" discotheque	7	✓		Temporarily closed.

X = several times a week

## Children

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	RIU Land kids' club (4-7 & 8-12 yrs)	7	✓		
✓	RIU 4U club for teenagers (13-17 yrs)	X	✓		
✓	Children's pool with slides		✓		At the RIU Resort. Open 6 times a week.
✓	Children's pool with slides		✓		
✓	Children's pool		✓		
✓	High chairs (depending on availability)		✓		
✓	Cots on request		✓		

X = several times a week

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**Info for disabled guests**
**Adapted rooms**

Adapted rooms for wheelchair user available	✓
Room category	DBSM.
Number of adapted rooms	4
Size of adapted rooms (sq m)	28
Location of adapted rooms (area/floor)	On the ground floor.

**Adapted rooms - Door widths**

Entrance	100 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	100 cm
Balcony/Terrace	80 cm

**Adapted rooms - Bathroom facilities**

Bathtub	✗
Shower	✓
Step free shower or roll in shower (level entry with no raised lip or step)	✓
Shower seat	✗
Support/grab rails in shower	✓
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✓
Support/grab rails near WC	✓
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✓
Washbasin accessible with wheelchair	✗
Entry height of the shower (from floor)	2 cm
Entry height of the bathtub (from floor)	-
Height of the basin	80 cm
Height of the toilet	43 cm

## General hotel facilities

Lift available	X
Lift's door width	-
Lift's depth	-
Possibility to rent a wheelchair or mobility scooter	✓

## Accessibility of public areas in the hotel

All public areas are accessible for wheelchair user by ramps or elevators.

## Accessibility of hotels' swimming pool

At least one swimming pool accessible	✓
Stairs - number of steps	7
Stairs with handrail	✓
Ladder - number of steps	-
Ramp available	✓
Ramp with handrail	✓
Pool lift available (on request)	X
Accessible bathroom near the swimming pool (distance)	-

## Additional facilities in hotel

Location of additional toilets for wheelchair user if available      Pool area.

## Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✓
Flat	✓
Hillside	X
Paved sidewalks and streets	✓
Flat landscape	✓
Slightly rising or descending landscape	X
Paved way to the beach promenade	✓
Paved way to the ocean at the beach	X
Wheelchair access to the sea	X

## Facilities of non-adapted rooms

Specifications for [Double standard room](#)

Bathtub      X

Shower	✓
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✓
Support/grab rails in the bathtub	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✓
Washbasin accessible for wheelchair	✗
Walk in shower (steps or raised lip)	✓
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	84 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	-
Balcony/Terrace	81 cm
Number of standard rooms located on the ground floor	200

Please contact hotel if more detailed information is needed.



# Hotel Fact Sheet

ROOMS

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RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq m)	BATHROOM WITH SHOWER	DOUBLE WASHBASIN	HAIRDRYER	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	IN-ROOM FAN	MINIBAR	LIQUOR DISPENSER	COFFEE MAKER	IRON & IRONING BOARD	1 BEDROOM	SITTING AREA	INTEGRATED LOUNGE	2 BEDS - SIZE: 125 x 200 cm	1 BED - SIZE: 200 x 200 cm	SOFA	SOFA BED	BALCONY/TERRACE	ADAPTED ROOM	COMMENTS
DBSB	Double room	28	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓					✓			2 beds 125x200 cm or 1 bed 200x200 cm.
DBEB	Deluxe double room	29	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓				✓			2 beds 125x200 cm or 1 bed 200x200 cm.
DBES	Deluxe family room	33	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓			✓	✓			
DGSB	Family room	33	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓					✓	✓		
DBEF	Deluxe connecting room	29	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓				✓	✓		Connecting: each room with 1 bed 200x200 cm and sofa bed.
SUSB	Suite	47	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓			

RIU INTERNAL CODES	RIU STANDARD DESCRIPTION																									
		SURFACE EXCLUDING BALCONY (sq.m)	BATHROOM WITH SHOWER	DOUBLE WASHBASIN	HAIRDRYER	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	CEILING FAN	IN-ROOM SAFE	MINIBAR	LIQUOR DISPENSER	COFFEE MAKER	IRON & IRONING BOARD	1 BEDROOM	SITTING AREA	INTEGRATED LOUNGE	2 BEDS - SIZE: 125 x 200 cm	1 BED - SIZE: 125 x 200 cm	SOFA	SOFA - SIZE: 200 x 200 cm	SOFA BED	BALCONY/TERRACE	ADAPTED ROOM	COMMENTS
DBSM	Adapted room	28	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	

TOTAL: 1000 ROOMS

✓ Available, free of charge. ● Available, additional charge.

**Features**  
Current : 110V