



IC HOTELS SANTAI FAMILY RESORT | SUMMER 2024  
**FACT SHEET**





# General Information



**Hotel:** IC Hotels Santai Family Resort

**Opening Date:** 1995

**Renovation Date:** 2012 - Rooms, Spa, Fitness, Indoor Pool, Restaurant, À la Carte, 2019 - Snack

**New Buildings:** 2015 - Swim Up Villas, Mini Club

2016 - Aquapark, 2017 - Amphitheater,

2018 - Kid's Restaurant

2019 - Snack, 2022 - Main Building, Pool Bar

**Category:** 5 Stars

**Address:** Kadriye Mahallesi Üçkum Tepesi Caddesi

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**Telephone:** +90 (242) 725 41 02

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**Web Site:** [www.ichotels.com.tr](http://www.ichotels.com.tr)

**Sales Office:** [sales@ichotels.com.tr](mailto:sales@ichotels.com.tr)

**Reservation Office:** [reservation@ichotels.com.tr](mailto:reservation@ichotels.com.tr)

**Credit Cards:** VISA - MasterCard - EuroCard

**Season:** SUMMER 1st April - 15th November

WINTER 16th November - 31st March

**Airport:** 25 Km

**City Center:** 30 Km

**Total Area:** 94.240 m<sup>2</sup>

**Beach:** Sand

**Length of the Beach:** 300 m

**Concept:** Ultra All Inclusive

**C/Out - C/In:** C/Out: 12:00 - C/In: 14:00

**Late Check Out:** Extra

**Domestic Animals:** Not Accepted

**Spoken Languages:** Turkish, English, German, Russian



# Services

## Welcoming

09:00 - 18:00 Welcoming guests in the lobby with Sparkling Wine and Fresh drinks.

## Honeymoon Concept

Special Decorations in the room	One Complimentary Dinner in
Fruit Basket and Sparkling Wine in the room	À La Carte Restaurant
Complimentary Breakfast in the room (one morning on request)	A Memory Picture
	Special Discount in Lilium SPA center.

## Free Services

Wi-Fi Internet	Mini Club
Beach and Pool Towels	Animation Activities
Chaise-longue	Pedalo
Sun Umbrellas	Lighting of the Tennis Courts
Tennis courts (1 court with tartan covering, 1 with artificial grass)	Fax
Video Games	Tennis Equipment

## Chargeable Services

Room service	Baby Stroller
Telephone	Coin-Operated Game Room
Laundry service and Dry Cleaning	Tennis Lessons
Luggage preparing service	Water Sports (Banana, Parasailing, Jet ski)
Medical Service	Cabana (Pavilion)
Lilium Spa Center	Rent a Car
Beauty Salon	À la Carte Restaurants
Baby Sitting	

## Shopping Center

Market	Jewelry Shop
Boutique	Souvenir Shop
Hair Dresser	Photographer Shop
Leather Shop	

# Room Types



Room	Amount	Area	Features
<b>Standard Room</b>	384	29 m <sup>2</sup>	Bedroom (French or Twin Beds) Bathroom with Bathtub or Shower
<b>Family Room</b>	4	64 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Bathtub, Bedroom with Twin Beds, Living Room – Bathroom with Shower
<b>Handicapped Room</b>	5	29 m <sup>2</sup>	Bedroom with Twin Beds – Bathroom with Special Shower
<b>Kids Suite</b>	4	49 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Shower Cabin, Bedroom with Bunk Bed – Bathroom with Shower Cabin
<b>Junior Suite</b>	15	55 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Bathtub or Shower Cabin, Living Room
<b>Senior Suite</b> VIP Concept	5	54 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Jacuzzi, Living Room
<b>King Suite</b> VIP Concept	2	134 m	Bedroom with French Bed – Bathroom with Jacuzzi, Salon – Bathroom with Bathtub
<b>Sun Swim Up Villa*</b>	24	37 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Shower Cabin, Swim Up Villas Pool specially for Swim Up Villa guests
<b>Star Swim Up Villa*</b>	60	71 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Bathtub, Bedroom with Twin Beds – Bathroom with Shower Cabin, Living Room Swim Up Villas Pool specially for Swim Up Villa guests
<b>Selection Villa</b> VIP Concept	4	120 m <sup>2</sup>	Two Bedrooms with French Bed – Bathroom with Jacuzzi and Shower Cabin, Living Room, Private garden Sunbeds-Umbrella-Hammock
<b>King Villa</b> VIP Concept	1	190 m <sup>2</sup>	Bedroom with French Bed – Bathroom with Jacuzzi, Bedroom with French Bed – Bathroom with Shower Cabin, Bedroom with Single Bed, Babysitter Room – WC Living Room, Private Garden and Pool, Sunbeds Umbrella – Hammock

\*Sun and Star Swim Up Villas Can be on the ground or first floor.



# Room Types



# Room Specifications

Features	Standard Room	Family Room	Kids Suite	Disabled Room	Junior Suite	Senior Suite	King Suite	Sun Swim Up Villa	Star Swim Up Villa	Selection Villa	King Villa
Sea View	✓	✓	✓		✓	✓	✓			✓	✓
Garden View	✓	✓		✓							
Digital Key System	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Digital Safe	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wireless Internet	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Direct Telephone Line	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
LCD TV	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Mini Bar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Tea & Coffee Set Up	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower Cabin	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
Bathtub	✓	✓			✓	✓	✓		✓	✓	✓
Jacuzzi						✓	✓			✓	✓
Bathrobe & Slippers*						✓	✓			✓	✓
Bath Set Ups	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hair Dryer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Balcony Chairs and Coffee Table	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Balcony / Terrace	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sun Umbrella								✓	✓	✓	✓
Garden								✓	✓	✓	✓
Garden Chairs								✓	✓	✓	✓
Chaise - Longue								✓	✓	✓	✓
Split Air - Condition										✓	✓
Central Air - Condition	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Closed in Winter Season								✓	✓	✓	✓

\* In other room types bathrobes and slippers are provided for our guests free of charge on request.

## VIP Concept

### Senior Suite

Transfer Airport - Hotel - Airport by a VIP car

Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.

Extended mini bar (Imported Alcohol Drinks 5 cl.)

Wine, fruits, nuts, chips in the room

Fresh Flowers in the room

Daily beach towels, bathrobe, slippers

Imported bath set ups

Turn Down service

50% discount for Laundry Service (Dry Cleaning is not Included)

Daily newspapers

24 hours room service (Standard Menu)

### King Suite - Selection Villa - King Villa

Transfer Airport - Hotel - Airport by a VIP car

Welcoming at reception with sparkling wine, fruit and special offering. Giving information about the hotel and accompanying to the room.

Extended mini bar (Imported Alcohol Drinks 70 cl.)

Wine, fruits, nuts, chips in the room

Fresh Flowers in the room

Daily beach towels, bathrobe, slippers

Imported bath set ups

Turn Down service

Complimentary Laundry Service (Dry Cleaning 50% Discount)

DVD player

Daily newspapers

24 hours room service (Standard Menu)

Pavillion on the beach (only for Selection Villa and King Villa)

# Restaurants



	Time	Location
<b>BREAKFAST</b>	07:00 - 10:00	Main Restaurant
LATE BREAKFAST	10:00 - 11:00	Main Restaurant
<b>LUNCH</b>	12:30 - 14:30	Main Restaurant
Uzbek Cuisine	12:30 - 14:30	Main Restaurant
<b>PATISSERIE</b>		
Lobby Patisserie	11:00 - 18:00	Lobby Bar
<b>SNACK</b>		
Patisserie	10:30 - 20:00	IC Cafe
Gozleme	12:00 - 16:00	Sunset Snack Bar
Hamburger	12:00 - 16:00	Sunset Snack Bar
Doner (Beef or Chicken)	12:00 - 16:00	Sunset Snack Bar
Fried Chicken	12:00 - 16:00	Sunset Snack Bar
Fish & Cips	12:00 - 16:00	Sunset Snack Bar
Pasta	12:00 - 16:00	Sunset Snack Bar
Salads	12:00 - 16:00	Sunset Snack Bar
Hot Dogs	12:00 - 16:00	Sunset Snack Bar
Kumpir	12:00 - 16:00	Sunset Snack Bar
Pasta	16:00 - 18:00	Pool Bar
Waffle	16:00 - 18:00	Gözleme House
Ice Cream	10:00 - 19:00	Ice Cream Box
Treatment Car at the Pool	11:00 - 12:00 / 16:00 - 17:00	Pools
<b>DINNER*</b>	19:00 - 21:30	Main Restaurant
<b>NIGHT BUFFET</b> (Mini Buffet)	23:30 - 01:00	Main Restaurant
<b>NIGHT BUFFET</b> (Express Buffet)	03:00 - 07:00	Lobby
<b>CHILDREN'S BUFFET</b>		
Breakfast	07:00 - 10:00	Main Restaurant
Lunch	12:00 - 14:00	Main Restaurant
Dinner	18:30 - 21:00	Main Restaurant
<b>CLUB HOUSE</b>		(Specially for Villa Guests)
Breakfast	09:00 - 11:30	Villa Area
Snack (Pizza, Sandwiches, Wraps, Cakes, Dessert, Fruit)	12:00 - 19:00	Villa Area
Snack (Cakes, Dessert, Fruit)	19:00 - 23:30	Villa Area
<b>ROOM SERVICE</b>	24 Hours	Room Service Menu (chargeable)

\*Theme Nights are held alternately at dinner (Mexican Night, Fish Night, Turkish Night, Asian Night, Spanish Night, Italian Night, International Night).



# À La Carte Restaurants



	Cuisine	Time	Open	Reservation	Children
<b>Olivo Ristorante</b>	Italian	19:00 - 21:30	6 Days	Yes À la Carte Restaurant Chargeable	Yes
<b>Ja La Peno Restaurant</b>	Mexican	19:00 - 21:30	3 Days	Yes À la Carte Restaurant Chargeable	Yes
<b>Umami Sushi &amp; Asian Cuisine</b>	Far East	19:00 - 21:30	6 Days	Yes À la Carte Restaurant Chargeable	Yes
<b>Ocakbaşı Turkish Restaurant</b>	Turkish	19:00 - 21:30	3 Days	Yes À la Carte Restaurant Chargeable	Yes
<b>Del Mar Fish Restaurant</b>	Sea Food	19:00 - 21:30	6 Days	Yes À la Carte Restaurant Chargeable	Yes

Children aged 0– 6<sup>99</sup> free of charge, children aged 7–11<sup>99</sup> get a 50% discount.

Reservations to the à la Carte Restaurants should be made 3 days in advance.





# Bars

	Opening Hours	Drinks
<b>Lobby Bar</b>	Open 24 Hours	Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks
<b>Club House</b>	09:00 - 23:30	Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks
<b>Pool Bar</b>	09:30 - 00:00	Local and Imported Alcohol Drinks, Cocktail, Hot and Cold Drinks
<b>Sunset Snack Bar</b>	10:30 - 17:00	Beer, Wine and Non-Alcohol Drinks
<b>Vitamin Bar</b>	08:30 - 18:30	Freshly Squeezed Fruit Juices, Fresh fruit
<b>IC Cafe</b>	10:00 - 23:00	Hot and Cold Drinks
<b>Pocoloco Disco Bar</b>	23:30 - 02:00	Local and Imported Alcohol Drinks, Cocktail, Cold Drinks
<b>Mixology Bar</b>	10:00 - 17:00 / 19:00 - 23:30	Local and Imported Alcohol Drinks, Cocktail, Cold Drinks

## High Quality Alcohol Drinks

<b>Vodka</b>	Finlandia	Ketel One	Smirnoff (Variety of)	Absolut (Variety of)	Russian Standard	
<b>Gin</b>	Beefeater			Gordon's		
<b>Rom</b>	Havana Club			Bacardi		
<b>Tequila</b>	Olmeca Blanco					
<b>Cognac/Brandy</b>	Martell VS			Metaxa *****		
<b>Vermouth</b>	Martini Bianco	Martini Rosso	Martini Extra Dry		Campari Bitter	
<b>Liquer</b>	Kahlua	Malibu	Cardinal Melon	Jagermeister	Safari	
	Limoncello	Sambuca	Southern Comfort	Archers	Cointreau	
<b>Raki</b>	Sarı Zeybek	Kara Efe	Yeşil Efe	Tekirdağ Yaş Üzüm	Yeni Raki Yeni Seri	Yeni Raki
<b>Beer</b>	Tuborg	Tuborg Unfiltered	Sol	Carlsberg	Kronenbourg 1664 Blanc	
<b>Whiskey</b>	Chivas Regal (12 Years)	Grants	Johnnie Walker Black Label	Johnnie Walker Red Label	Jim Beam	Ballantine's
	Jameson	Jack Daniel's	Jack Daniel's Gentleman	J&B	VAT 69	

High Quality Alcohol Drinks are served in certain bars.

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# Mini Bar

	Standard Room	Sun Swim Up Villa	Star Swim Up Villa	Family Room	Handi-capped Room	Kids Suite	Junior Suite	Senior Suite	King Suite	Selection Villa	King Villa
Pepsi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pepsi Max	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Yedigün	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
7UP	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Soda	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Water	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Fruit Juice	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Milk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Beer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Carlsberg								✓	✓	✓	✓
Sol								✓	✓	✓	✓
Raki (70 cl.)									✓	✓	✓
Raki (5cl.)								✓			
Gordon's Gin (70 cl.)									✓	✓	✓
Gin (5cl.)								✓			
Smirnoff Vodka (70 cl.)									✓	✓	✓
Vodka(5cl.)								✓			
JB Whiskey (70 cl.)									✓	✓	✓
Whiskey (5cl.)								✓			
Wine								✓	✓	✓	✓
Instant Coffee	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Variety of Teas	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Milk Powder	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Crispy Fruits								✓	✓	✓	✓
Dry Fruits								✓	✓	✓	✓
Cracker	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nespresso								✓	✓	✓	✓
Cake, Biscuits, Oat Bar	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓



# Animation



## Daytime Animation

Morning Gymnastic	Bocce
Pilates	Water Polo
Step Aerobic	Darts
Stretching	Archery (Professional)
Water Gymnastic	
Beach Volleyball	
Table Tennis	
Mini Golf	
Mini Football	

## Evening Animation

Professional Dance
Shows
Musical Shows
Acrobatic Shows
Turkish Night
Garden Party
Live Music
Karaoke
ICE Pub Night Club
Kid's Shows and Organizations



# Kids Club



	Age	Time	Activities	Baby Sitter
<b>Petit Club</b>	0 - 03	10:00 - 23:00	Jar Foods / Kinds of Milk and Yogurt Kitchenware / Baby Pool / Game Room Sleeping Room / Diaper Changing Room	Chargeable
<b>Groovy Kids</b>	04 - 07	10:00 - 23:00	Block Games / Soft Games / Cinema	Chargeable
<b>Arcade Room</b>	08 - 12	10:00 - 23:00	Game / Cinema / Video / PS 5 -Xbox One	-
<b>Prime Teen</b>	13 - 17	10:00 - 23:00	Cinema / Video / Table Games PS 5 / Xbox One	-

## Daytime Activities

3 Cinemas (Turkish - German - Russian - English)	Table Games	Adventure Park	Fresh Park
Stage	Kids Bar	Click Room	Creative Studio
Creative Kitchen Kids Chef Atelier (Pizza - Cookie Baking)	Arcade Room (PS5 - Xbox One - Internet PC)	Aqua Tower	



# Kids Club





# Spa&Wellness, Pools&Beach



## Spa & Wellness

<b>Hamмам</b>	Relax Room	Body Care (Chargeable)	VIP Room - Sauna (Chargeable)
<b>Sauna</b>	Vitamin Bar	Capsule Care (Chargeable)	
<b>Steam Room</b>	Massage (Chargeable)	Jacuzzi (Chargeable)	
<b>Fitness Center</b>	Face Care (Chargeable)	VIP Room - Hamмам (Chargeable)	

## Pools and Beach

	Size	Depth	Opening Hours
<b>Silence Pool*</b>	381 m <sup>2</sup>	90-125 cm	08:00 - 20:00 (09:00 - 17:00 with lifeguards observation)
<b>Silence Children's Pool*</b>	11 m <sup>2</sup>	36 cm	08:00 - 20:00 (09:00 - 17:00 with lifeguards observation)
<b>Sun&amp;Star Swim Up Villas Pool</b>	3.180 m <sup>2</sup>	140 cm	08:00 - 20:00 (09:00 - 17:00 with lifeguards observation)
<b>Animation Pool **</b>	1.680 m <sup>2</sup>	120-170 cm	08:00 - 20:00 (09:00 - 17:00 with lifeguards observation)
<b>Indoor Pool*</b>	252 m <sup>2</sup>	150 cm	08:00 - 20:00
<b>Indoor Children's Pool*</b>	8 m <sup>2</sup>	40 cm	08:00 - 20:00 (Parental observation)
<b>Aquapark Pool*</b>	212 m <sup>2</sup>	120 cm	08:00 - 20:00 (09:00 - 17:00 with lifeguards observation)
<b>Children's Pool (1)</b>	35 m <sup>2</sup>	40 cm	08:00 - 20:00 (Parental observation)
<b>Fresh Park*</b>	270 m <sup>2</sup>	40 cm	08:00 - 20:00 (Parental observation)
<b>Splash Park*</b>	-	-	08:00 - 20:00 (Parental observation)
<b>Kids Club Baby Pool*</b>	20 m <sup>2</sup>	35 cm	10:00 12:30 ve 14:30 - 18:30 (Parental observation)
<b>Beach</b>	300 m (Length)	43 m (Width)	09:00 - 17:00 (with lifeguards observation)

\*Heated in winter season.

\*\* Our guests with disabilities can access Animation Pool and Indoor Pool with a special elevator.

## Aquapark

Water Slides	1	2	3	4	5	6
Length	21m	71m	34m	83m	34m	60m
Height	10m	10m	7m	10m	7m	7m

Aquapark Lifeguard Observation: 10:30 - 12:30 / 14:30 - 17:30

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# Meeting Rooms



	Width	Length	Height	Area	Banquet Arrangement	Classroom Arrangement	Theater Arrangement	Reception Arrangement	U Arrangement
Akdeniz Hall	17 m	19 m	3,9 m	323 m <sup>2</sup>	160 Pax	160 Pax	250 Pax	250 Pax	51 Pax
Foyer			2,7 m	155 m <sup>2</sup>					
Ege Hall	7 m	11 m	2,5 m	77 m <sup>2</sup>	40 Pax	36 Pax	60 Pax	60 Pax	24 Pax
Marmara Hall	7 m	11 m	2,5 m	77 m <sup>2</sup>	40 Pax	36 Pax	60 Pax	60 Pax	24 Pax
Hazar - 1 Hall	7 m	15 m	2,5 m	105 m <sup>2</sup>	60 Pax	50 Pax	70 Pax	70 Pax	27 Pax
Hazar - 2 Hall	8 m	17 m	2,5 m	125 m <sup>2</sup>	70 Pax	85 Pax	100 Pax	90 Pax	30 Pax



# Hotel Principles



In hotel restaurants and bars, all drinks are served by the glass. Service in bottles, except beer is not available.

Alcoholic drinks are not served to children under the age of 18.

Only the beverages mentioned above are served in Restaurants and Bars.

All the beverages served at the bars have the permission of the Republic of Turkey Ministry of Agriculture and Forestry.

The Minibar is replenished daily between 10:00-16:00 (To complete the service please do not forget the DND Card on the door).

Room Service is available 24 hours with extra charge (For Presidential Suite and King Suites free of charge).

C/out procedures must be completed before 12:00 noon. Late c/out is extra and available on request subject to room availability and occupancy level. The guests must check with the hotel's Front Desk at least 24 hours prior to their departure on availability of late c/out.

Entertainment schedule, operation hours and locations of restaurants&bars and other services can be changed by Hotel Management in accordance with seasonal conditions and current legal regulations.

The guests of the hotel can invite their friends, as daily guests for 30 minutes in the lobby area. Meetings that are over 30 minutes will be chargeable. The documents of the daily guests (passport, driver's license, ID card) will be checked by security of the hotel at the entrance.

The hotel doesn't take any responsibility for printed materials, online brochures and information which haven't been concerted by the hotel management.

In the case of infectious diseases detected by the hotel's doctor the infected guests may be requested to leave the hotel by the hotel's management.



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