

NAME OF THE HOTEL :	PALUMBO WAVES		
DATE OF FACT-SHEET FILLING IN	5/17/2023		
NAME, POSITION AND EMAIL OF THE PERSON FILLING THE FORM	Palumbo - Manager - booking@palumbokendwa.com		
CATEGORY OF THE HOTEL (STARS)	4 stars		
BOARD (BB,HB,FB,AL,UA etc)	BB,SOAI (soft all inclusive)		
FOUNDATION DATE OF THE HOTEL	1/1/2020		
LAST RENOVATION DATE AND RENOVATED FACILITIES	5/10/2023		
AREA OF THE RESORT (m2)	4100		
IS THE AREA SHARED WITH ANOTHER HOTEL? IF YES, specify the name of the hotel			
PHONE NUMBER	255 62 383 9648		
FAX NUMBER			
WEB ADDRESS			
POST ADDRESS			
LOCATION OF THE HOTEL PLEASE STATE THE NAME OF THE HOTELS NEARBY	KENDWA	NEARBY PALUMBO KENDWA	400m from the beach
DISTANCE (Km) TO THE AIRPORT (name of the airport)	60 KM		
THE NEAREST TOWN TO THE HOTEL/DISTANCE (Km)	60 KM		

BUILDINGS	How many buildings	How Many Floors (including ground floor)	ELEVATORS	QUANTITY OF ROOMS
MAIN BUILDINGS	1	5	2	130
ANEX BUILDINGS				
BUNGALOWS				
VILLAS				
OTHERS, SPECIFY				

Does the hotel take deposit from the tourists upon check in? WHAT AMOUNT (PER ROOM/PER NIGHT/PER STAY)?	NO
Male accommodation accepted? If yes , please specify between which dates?	yes - any dates
Child accommodation accepted? If yes , which is above the age of children being considered?	yes , 2 to 12 years
Is there Russian speaking staff (what departments)?	yes, manager

POOLS

OUTDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea water	Heating (when)	WORKING HOURS
	420	sweet	no	9am - 7pm

INDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea water	Free/ Extra	Heating (when; please specify the dates)	WORKING HOURS
	1-				
	2-				
	3-				

AQUAPARK	YES/NO	FREE/EXTRA	AQUAPARK'S WORKING HOURS	How Many Slides (for adults/ for kids)	Heated/not heated
	no				
WHEN WATER SLIDES START WORKING (DATE)					

FOR DISABLED

	YES	NO	PRICE	DETAILED INFORMATION
POOL LIFTS (outdoor pool/indoor pool)		x		
WHEELCHAIRS		x		
RAMPS		x		
EQUIPPED ACCESS TO THE SEA		x		
EQUIPPED ACCESS TO THE BEACH		x		

HOTEL FACILITIES	YES/NO	EXTRA/ FREE	PRICE (approximately)	Working hours
Spa center	yes			
Thalasso center	no			
Beauty center	no			
Hairdresser's	no			
Laundry Service	yes	extra	3-5-10\$	8 am - 4 pm
Business Center	no			
Internet Café/ corner	yes			
WI-Fi (specify in what places)	yes	free	in the lobby	

Pets Allowed	cats			
Doctor	yes	free 8am-4pm	50\$ visit 5pm - 7am	
Amphitheatre	no			
Cinema	no			
Shops	yes	extra		10am - 10pm
Money Exchange	yes			7am - 11pm
ATM	no			
Credit cards accepted (VISA, Master Card, American Express etc)	visa , mastercard			
Buggy Service at the hotel	no			
Car Rental	yes			
Car parking (indoor/outdoor; free/extra)	yes	extra	5\$ x day	

CONFERENCE & MEETING			
CONFERENCE HALL'S NAMES	CAPACITY	SIZE (SQ.M)	TECHNICAL EQUIPMENTS (YES/NO)

Special Event Services			
EVENT	YES/NO	FREE/EXTRA	Description (details, included services)
Honeymoon Setup	yes	extra	cake , wine , romantic decoration in the room fruits in the room or in the restaurant
Birthday Setup	yes	extra	cake
Holiday Setup	no		
Repeat Guests	no		

Sport / Fitness/ Health	YES/NO	EXTRA/FREE	PRICE (approximately)
GYM/FITNESS CENTER	yes		
SAUNA	no		
TURKISH BATH	no		
MASSAGE	yes	extra	from 20\$ to 50\$
JACUZZI	no		
TABLE TENNIS	no		

BOWLING	no		
BASKETBALL	no		
VOLLEYBALL	no		
BEACH VOLLEY	yes	free	
MINI FOOTBALL FIELD	no		
STANDARD FOOTBALL FIELD	no		
BICYCLE RENTAL	yes	extra	
AEROBICS	no		
MINI GOLF	no		
GOLF	no		
BILLIARDS	no		
COMPUTER GAMES	no		
WATER SKI (SPECIFY IF THE LICENSE IS OBLIGATORY)	no		
WINDSURFING (SPECIFY IF THE LICENSE IS OBLIGATORY)	no		
BANANA	no		
PARACHUTE	no		
CANOE	no		
DIVING CLUB	no		
WATER BIKE	no		
SPORT SCHOOL/LESSONS, Specify kinds of sports	no		

TENNIS COURTS	YES/NO	EXTRA/FREE	PRICE(approximately)
TENNIS COURTS	no		
HOW MANY			
COURTS GROUND (HARD/GRASS/CLAY/ARTIFICIAL/OTHER)			
LIGHTING OF TENNIS COURT			
TENNIS EQUIPMENTS			
TENNIS LESSONS			

ANIMATION	YES/NO	EXTRA/ FREE	Comments
DAY ANIMATION (POOL AND BEACH GAMES ETC.)	yes	free	
NIGHT ANIMATION (SHOWS ETC.)	yes	free	every night some different show , acrobats , masaaai culture , hip hop dancer , and other
ANIMATION LANGUAGES:			english , italian
HOW MANY PEOPLE WORK IN ANIMATION TEAM			3
WHEN ANIMATION TEAM STARTS WORKING (DATE)			august till april

DISCO	YES/NO	no
	Free/ extra	
	Drinks (included/not included)	

BEACH

Distance from Hotel to the Beach		400m		Length of the Hotel own Beach:			
Private Beach	yes	Public Beach				Private Part on the Public Beach	
Speciality of Beach:	sunset				sandy		
Entance to the sea (sand, pebble, corals and so on)		sandy					
Road Between Hotel and the Beach	Yes/ No	yes	Car Road	yes	Public Promenade	yes	
Is There an Underpass Between Hotel and the Beach?		no					
Is There any jetty?	no	If Yes how many? Length			Wood	Beton	Plastic
Shuttle Service to Beach		YES	NO	FREE	EXTRA	How many times per day?	
		X		X		all day from 8am-11pm	

	YES/NO	FREE/ EXTRA	PRICE (approximately, per day or per stay)
UMBRELLA (ON THE BEACH)	yes	free	
SUNBED (ON THE BEACH)	yes	free	
MATTRESS (ON THE BEACH)	yes	free	
BEACH TOWELS	yes	to be taken at the hotel, with deposit	10\$ x towel (deposit)
PAVILLIONS (ON THE BEACH)	no		

FOR CHILDREN

CHILDREN'S POOL	YES / NO	no	Separate Children Pool	1	Section in adult pool
QUANTITY OF CHILDREN'S POOL				OUTDOOR	
BABY COT	YES / NO	yes	FREE/EXTRA	free	
MINI CLUB	YES / NO	no	FREE/EXTRA		
MINI CLUB'S WORKING HOURS					
CHILD AGES FOR MINI CLUB					
BABY SITTING	YES / NO	no			
BABY SITTING WORKING HOURS					
BABY SITTING RATES (PER HOUR)					
BABY CARRIAGE (BUGGY)	YES / NO	no	FREE/EXTRA/PRICE		
BABY POTTY	YES / NO	no	FREE/EXTRA/PRICE		
MENU FOR INFANTS (0-1 years old) (FORMULA, CANNED FOOD)	YES / NO	yes	FREE/EXTRA	free for soft all inclusive (the guest can tell what to cook for the infant if it is available in zanzibar)	
MENU FOR INFANTS CONSISTS OF:					
CHILDREN'S MENU IN RESTAURANT	YES / NO	yes	FREE/EXTRA	free for soft all inclusive (the guest can tell what to cook for the children)	
CHILDREN'S MENU CONSISTS OF:					

BABY CHAIR IN RESTAURANTS	YES / NO		yes
IS THERE A PLAY GROUND	YES / NO	no	INDOOR / OUTDOOR
CHILDREN ANIMATION	YES/NO	no	HOW MANY PEOPLE, SPEAKING LANGUAGES

FOOD & BEVERAGES

MEAL PLAN/ Board Description (BB/HB/FB/AI/other)	BB only international breakfast buffet, HB international breakfast + lunch or dinner buffet, FB international breakfast + snack + lunch + tea time + dinner		
The Concept is Valid Between the Following Hours (only for All Inclusive):	10 am - 10pm		
Specify Local Drinks which are Included to the Concept:	all local beer , koniagy , house wine		
Specify Import Drinks which are Included to the Concept:	no		
Mini Bar (if Included, Specify the Content)	no		
How Often is Mini Bar Refilled?	no		
Please Specify the Drinks/ Food Which are not Included into the Concept:	in the soft all inclusive is not included any cocktail, espresso, bottle water		
Ice Cream service	YES/ NO	yes	FREE/EXTRA extra
For HB concept: is it possible to change dinner for lunch?	YES/ NO	yes	

TYPE OF MEALS	HOURS	NAME OF RESTAURANT	OPEN BUFFET	A LA CARTE MENU
BREAKFAST	7:00 - 10:00 AM	MAIN RESTAURANT	X	
LATE BREAKFAST	10:00 - 12:00 AM	LOBBY BAR	X	
LUNCH	01:00 - 02:30 PM	MAIN RESTAURANT	X	
SNACK SERVICE	11:00 AM	BEACH BAR		
TEA TIME	5:00 PM	BEACH BAR OR LOBBY BAR	X	
DINNER	8:00 - 9:30 PM	MAIN RESTAURANT	X	
NIGHT MEAL	NO			

BABY EQUIPMENT IN MAIN RESTAURANT	YES/NO	FREE	EXTRA	PRICE (approximately)
Blender	YES	X		
Microwave	YES	X		
Baby food heater	NO			

SPECIAL MENU	YES	NO							
DIET MENU		NO							
VEGETERIAN MENU		NO							
GLUTEN-FREE MENU		NO							

A'LA CARTE RESTAURANTS

NAME	Cuisine	Working hours	Free/ Extra/PRICE	WITH RESERVATION
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NAME	CUISINE	Working hours	Free/Extra/None	YES	NO
PaaMmea Rooftop	sushi fusion	4:00 PM - 11:00 PM	extra		

LIMIT FOR FREE USAGE OF A'LA CARTE RESTAURANTS

Please specify if there is a limit for free usage of a'la carte restaurants

NO SHOW FEE

BAR NAME	Free/Extra	Working hours
LOBBY BAR	FREE AND EXTR	8 AM - 12 PM
PaaMmea Rooftop	FREE AND EXTR	4 PM - 01 AM

ROOM DESCRIPTION

Room Cleaning Periods (once a day, once a week.. etc.) 3 TIME A WEEK

Please specify period of changing bed sheets (once a day, once a week etc.) 3 TIME A WEEK

NAME OF ROOM TYPE (Standard, Family, Superior, Deluxe, other)	ROOM TYPE	ROOM TYPE	ROOM TYPE	ROOM TYPE	ROOM TYPE	ROOM TYPE
	STANDARD	SEA VIEW	DUBLE SEA VIEW	TRIPLE SEA VIEW	STANDARD DOUBLE	STANDARD triple
Total Number of Rooms	130	60	30	30	35	35
ROOM AREA (M2) (Including Balcony and Bathroom)	26	31				
Rooms location (main building, anex, bungalow, other) MUST COINCIDE WITH ONE OF THE ABOVE MENTIONED BUILDINGS	MAIN BUILDING	MAIN BUILDING				
Rooms location (FLOOR, if applicable for the room type)	GROUND FLOOR AND 1,2,3,4 FLOOR	1,2,3,4 FLOOR				
Specify if room is two-storey (DOUBLEX)	NO	NO				
Year of room type last major renovation	2020	2020				
How many rooms inside (just a bedroom/ living room and 1/2/3 bedrooms/ other)?	JUST BEDROOM + BATHROOM	JUST BEDROOM + BATHROOM				
Interior door (a door between bedroom and living room or between 2 bedrooms)?	no	no				
Balcony, Terrace or French Balcony (specify !)	BALCONY OR GARDEN FOR GROUND FLOOR	BALCONY				
Where balcony/terrace/french balcony is located? Bedroom (s)/living room/bedroom(s) and living room	BEDROOM	BEDROOM				

View (garden/pool/street/parking/building/ sea/partial sea/other)	GARDEN , LOCAL VILLAGE	POOL , SEA		
Is there window in the room? How many? Where (bedroom (s)/living room)?	YES, ONE , BEDROOM	YES, ONE , BEDROOM		
Floor Covering in the rooms (Carpet, Ceramic, laminate, other)	CERAMIC	CERAMIC		
Quantity of beds in the room. Specify exact quantity and type of beds: 1 french or 2 single beds/1 french+1 single bed/1 french +bunkbed, etc.	1 DOUBLE BED OR 2 SINGLE BED	1 DOUBLE OR 1 DOUBLE + 1 SINGLE		
Extra Bed (sofa/folding/ std bed/ other), in case of sofa - specify it's capacity (for 1 child, for 2 children, for 1 adult, for 2 adults)	NO	STD SINGLE BED		
Maximum Pax (Please specify if the children have to share bed with their parents)	3	3		
Does the second infant is accepted? For which room types?	yes	YES		
Is it possible to provide baby equipment? (Blender, baby food heater, e.t.c) If yes , is it extra or free of charge?	NO	NO		
Air Conditioning (central/VRF/ split; working hours)	YES	YES		
Safe Box in the Room (electronic/by key)	YES	YES		
Safe box (free or extra charge), PRICE	FREE	FREE		
TV	yes EXTRA	yes		
Russian Channel (how many)	NO	NO		
Where TV is located - bedroom (s)/living room/bedroom(s) and living room	BEDROOM	BEDROOM		
Telephone	NO	NO		
How Many Bathrooms	1	1		
Shower cabin or Bathtub	SHOWER	SHOWER		
Bath amenities (please specify: soap, shampoo, shower gel and so on)	SOAP + SHAMPOO	SOAP + SHAMPOO		
Bathrobes, slippers	NO	NO		
Hair Dryer in the Rooms	YES	YES		
Wi-Fi/free or extra, PRICE	FREE	FREE		
Room Service (free/ extra)	EXTRA	EXTRA		
Mini Bar (free/extra)	NO	NO		
Mini fridge (free/ extra)	EXTRA	FREE		
Kettle, tea/coffee set	EXTRA	EXTRA		
Possibility to rent an iron (for self-service), free/extra/Price	NO	NO		
Kitchenette (yes/no; specify equipment: microwave, cooking rings, pan, frying pan, sink, plates, spoons and etc.)	NO	NO		

PRIVELEGIES (ADDITIONAL SERVICES/FACILITIES)	NO	NO				
CD or DVD Player	NO	NO				
Jacuzzi (where: bathroom, terrace/balcony, outside)	NO	NO				
Direct Pool Access to the Private pool	NO	NO				
Direct Pool Access to the Sharing pool	no	no				
Individual sezlongs, where (balcony, terrace, by the pool)	NO	NO				
Private sauna	NO	NO				
Free Flower & Fruit Service	NO	NO				
Private butler, free/extra/price	NO	NO				
Other						
DISABLED ROOM	YES/NO	NO	Total Number of Rooms		Room Type	
NON SMOKING ROOM	YES/NO	ALL ROOM	Total Number of Rooms		Room Type	IT IS NOT POSSIBLE SMOKE IN THE ROOM
INTERCONNECTING ROOMS	YES/NO	NO	Total Number of Rooms		Room Type	