Welcome to Amphoras Aqua Sharm El Sheikh. We wish you a pleasant and enjoyable stay!

 Please, read the information about the hotel service provided and included in the “All-inclusive concept” Package.

**Food**

**Breakfast**

07:00 – 10:00 Buffet **Main Restaurant**

**Late Breakfast**

10:00 – 11:00 **Relax Pool Bar**

**Lunch**

12:30 – 14:30 Buffet **Main Restaurant**

**Crepe & Cakes**

16:00 – 17:00 **Relax Pool Bar**

**Pizza**

12:30 – 15:30 Pizza Corner **Mare Rosso Beach Bar**

12:30 – 14:30 Pizza Corner **Alexandrina Restaurant**

**Dinner**

18:30 – 21:30 Buffet **Main Restaurant**

**A la Carte restaurants are available with a minimum stay of 7 nights.**

**Reservation required upon arrival at the Guest Relation Desk, Beverage included, Dress code required.**

18:30 – 21:00 Set menu Alexandrina

**All-Inclusive meals plan**

“All inclusive plan” Package meals start with the lunch on the day of arrival and ends with the breakfast on the departure day.

**Meal Box / Late Dinner**

In case of forced and/or planned meals skipping (early departure, Late check in, excursion trip), guests will receive a Meal box/ Late in-Room dinner.

To order a Meal box / Late Dinner, please contact reception one day in advance.

**Beverage**

**Relax Pool Bar** **10:00-21:00**

**Nefertiti Pool Bar** **10:00-00:00**

**Lobby Bar**   **10:00 – 00:00**

**Mare Rosso Beach Bar** **10:00-17:30**

**All included Beverage:**

**The following beverages are included and served in outlets only during their individual opening hours:**

Mineral water, soft drinks (Cola, Sprite, Fanta, Soda, Tonic) juices served from dispensers, local beer, local alcoholics.

American Coffee & Tea are available in selected bars & Park restaurant during meals.

Local wine is served only during lunch and dinner.

All your beverages will be served only by portions in glasses/cups.

**Extra charge beverages**

Fresh Juices.

Selection of coffee (Turkish, Lavazza Espresso).

Imported wines.

All drinks in cans or bottles.

Packed juices.

**Medical Services**

Hotel Doctor & Clinic (extra charge)

Hotel Doctor (our Business Partner) “on call” 24/7.

To ask for a Hotel Doctor, please call Guest Service Center (Ext. “0”) from your room or please visit clinic during the opening hours 10:00 – 13:00 & 18:00 – 20:00 located in Amphoras Beach Hotel Lobby.

**Your Insurance Company**

To receive medical support and service, contact your Insurance Company by the number provided in your insurance documents.

Our Reception Desk Agents will be happy to assist you

**Other Paid Services**

**Laundry and dry-cleaning services**

To order your laundry, please call Front Desk (Ext. “0”) from your room. Your laundry will be delivered to your room next day, 12:00 - 18:00.

**Limousine service and private transfer to the airport**

Through our Business Partner. Please visit the Desk in the Lobby.

**Diving & Water Sports**

Through our Business Partner. Please visit the Diving Center located at the beach.

**SPA & Beauty Salon**

Through our Business Partner. Please visit the SPA Center located near the main Pool.

**General Information**

**Free access to Amphoras Blu Hotel and enjoy using the beach, and the beach bar. (Amphoras Beach Hotel is not available)**

Check-in time: 14:00

Check-out time: 12:00 afternoon / late check-out

In case of late delivery of the room keys to the reception, it will be considered as a “Late Check-Out” and will be charged according to the time of delay and hotel price list.

If you would like to extend your stay in the room after 12:00, Late Check-Out is available against charge and is subject to the hotel availability. For more details, please contact Reception.

**Contacts & Communication**

For all questions, please contact the Guest Relations Department: from 9:00 to 17:00.

E-mail: grelation.aqua@amphorashotels.com

E-mail: res.aqua@amphorashotels.com

Reception Desk Ext.”0”.

**N.B. The Resort reserves the right to amend or change the Formula including the dinning styles according to the operations needs and the occupancy levels.**

**jjijkp**

**Free Services**

**Housekeeping**

* Room cleaning, bed linens and towels exchange will be done every second day, 09:00 – 17:00. If you would not like your room to be served, please display a “Do Not Disturb” sign outside of your room door.
* Bathroom amenities will be provided to your room in the day of your arrival and it will be replenished every day or upon request (once a day) if “Do Not Disturb” sign was displayed. To make a request, please call Reception

(Ext. “0”)

**Sports & Leisure**

 **Swimming Pool:** 08:00 am – Sunset

* Sunbeds reservations is prohibited.

⚠ Only individuals in appropriate swimwear (nylon, lycra,

Polyester) will be allowed to use the pool.

* **Water Slides:** 10:00 am – 12:00 pm & 15:00 – 17:00
* **Gym:** 10:00 - 18:00

Please, take your towel with you.

Showering in the gym is not allowed.

* **Table Tennis** (Ping-Pong) 09:00 - 18:00

To get equipment (rackets and ball), contact Reception desk.

* **Billiard:** 10:00 - 22:00 (3$ per hour)

To get equipment (Sticks and balls), contact Reception desk.

* **Tennis Courts**

To make a reservation and to get equipment (rackets and ball), please contact the Reception Desk of **Amphoras Family.**

Extra charge: Flood lighting after sunset (15$ per hour)**.**

**Wi-Fi internet access**

Free Wi-Fi internet access is available in the all area.

Wi-Fi password: **helloamphoras**

**Entertainment**

Animation will provide daily entertainment program including:

● DAYTIME ACTIVITIES by the pool and on the beach

● Evening Shows: 21:00 - 23:00

* Daily sports activities, creative workshop, educational and animations events, Yoga, Hygiene lessons, Tournaments and competitions
* Daily Mini Disco 20:30-21:00
* Kids club Opening hrs (10:30-12:30 & 15:00-17:00).

More detailed information you will find on the Information Boards or contact the Entertainment Manager by the Pool.