



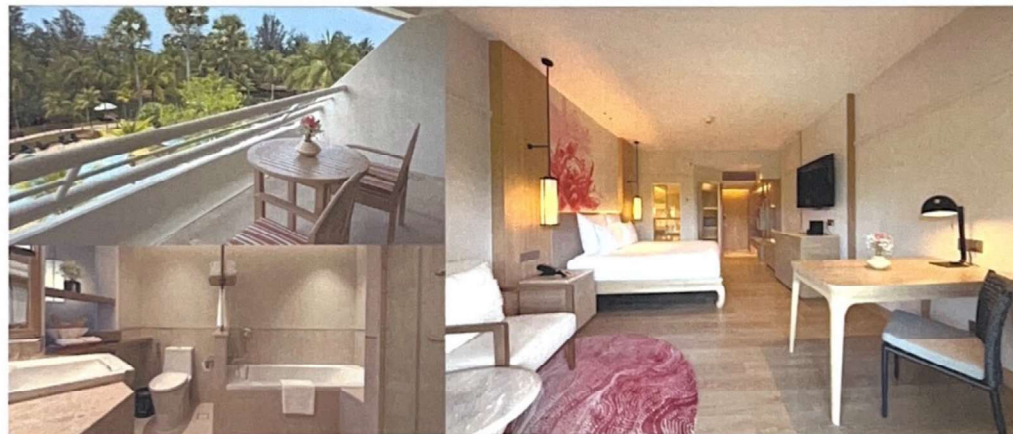
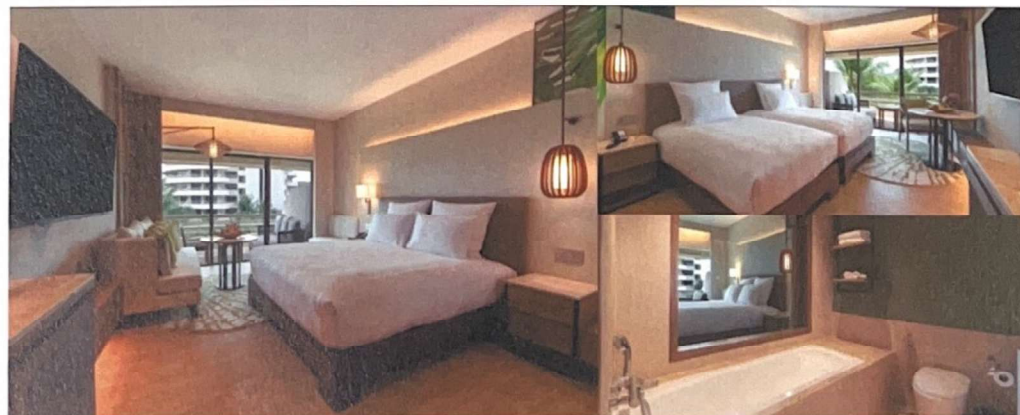
15 January 2026

Dear Valued Partner,

As part of our continued commitment throughout 2025 to elevate and enrich our guests' experience, we are pleased to share an update on the significant enhancements already completed across our property.

We have successfully upgraded guest rooms in Buildings A, C, E, F, and G, encompassing our **Deluxe Garden View Rooms** and **Deluxe Sea View Rooms**, offering refreshed interiors designed for enhanced comfort and contemporary elegance. In addition, our newly opened **Malaeng Por Restaurant**, beautifully located by the lagoon, is now welcoming guests with a diverse selection of cuisines in a serene dining setting. Complementing these improvements, our **new modern 24-hour fitness centre**, equipped with the latest state-of-the-art facilities, is now fully operational and serving our health-conscious guests exceptionally well.

Please find attached photos showcasing our newly upgraded rooms and facilities for your review.



PULLMAN PHUKET KARON BEACH RESORT

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PHUKET KARON BEACH RESORT



MALAENG POR RESTAURANT



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Building on these accomplishments and in our continuous effort to further enhance our rooms and public areas, we would like to inform you of the next phase of our refurbishment phase.

From **1 April to 1 December 2026**, selected areas of the property will undergo enhancement works. This phase will include guest rooms in **Andaman Wing B**, as well as **Sails Restaurant, Andaman Lobby**, and **Andaman Lounge**.

We would like to reassure you that all upgrade works will be **strictly confined to Building B only**. As the resort spans **75 acres across seven buildings**, the impact on our guests' overall experience is expected to be minimal.

During this period:

- All room types will continue to operate as normal. Room type setup in our contract remain unchanged.
- Hotel facilities will remain fully operational.
- **Malaeng Por Restaurant** will serve as our main breakfast venue and all-day dining restaurant.
- Equivalent alternative venues will be provided for lobby, and lobby lounge.

We sincerely appreciate your understanding and continued support as we carry out these enhancements, which are thoughtfully planned to further elevate comfort, convenience, and enjoyment for our guests.

Should you require any additional information or clarification, please do not hesitate to contact us. We remain at your disposal and look forward to welcoming your valued guests.

Yours sincerely,

Abhay Kanwar

Commercial Director

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ENHANCEMENT AREA

Guest rooms in Building B (Andaman Wing B), Andaman Lobby, Sails Restaurant, Andaman Lounge
Operational time: 09:00 AM - 06:00 PM

ENHANCEMENT AREA MAP

